



LIMITED FIVE-YEAR WARRANTY: POWERTRAK & MANUALTRAK MECHANISMS

WHAT CONDITIONS ARE COVERED?

1. Subject to the exclusions detailed below, if any part of the extrusions, drive assembly components, or brackets fail to operate due to defect in workmanship or materials during the Limited Warranty period, the Manufacturer will, at its option, replace or repair the original component. NOTE: The Manufacturer's Limited Warranty EXCLUDES the labor to remove a defective component in preparation for shipping the component to the Manufacturer's Repair Facility. Similarly, once a component has been repaired or replaced and shipped back to the consumer, the terms of this Limited Warranty EXCLUDE any re-installation labor of the warranted component. NOTE: Shipping expenses to and from the Manufacturer is the responsibility of the consumer. NOTE: Warranty coverage for the gear-reduction unit from Bison Gear (black gearbox) is limited to 24 months.
2. This Limited Warranty will go into effect on the date that the Manufacturer receives the Owner Survey & Warranty Registration Questionnaire. If, for some reason, you have misplaced this form or failed to receive a copy, please visit our website and register online. www.poolcovers.com Before the Limited Warranty can be activated, it is imperative that the Manufacturer receives the warranty-registration information, which provides the Manufacturer with the ability to track the history of the cover system. Register within 30 days of purchase.
3. The cordless hand drill and the pool cover pump provided with your cover system come with separate Limited Warranties provided by the Manufacturers of the two products. Warranty claims or questions regarding these two products should be addressed directly to the specific manufacturer of the product in question. Please locate and read the Limited Warranties provided by the manufacturers of these products in order to determine the scope and limitations of their Warranties and then save them for future reference.

WHAT CONDITIONS ARE NOT COVERED?

1. This Limited Warranty excludes incidental or consequential damages. Furthermore, this Limited Warranty does not cover conditions caused by abuse, neglect, abnormal wear and tear, improper operation, failure to comply with printed instructions, unreasonable use, or failure to provide necessary maintenance of fabric, mechanism, or extrusions as described in the Owner's Manual.
2. This Limited Warranty excludes damage resulting from faulty workmanship performed by individuals not employed by the Manufacturer (i.e., employees of the independent dealer from whom the system was purchased or consumers who self-install their cover system).
3. This Limited Warranty excludes labor to remove or re-install defective parts.

WHAT CONDITIONS WOULD VOID THIS LIMITED WARRANTY?

1. Failure to pay all charges in accordance with original terms of sale automatically voids this Limited Warranty.
2. Failure of the installer to follow the Manufacturer's Instructions during the installation automatically voids this Limited Warranty. (Exception: the consumer contracted with the Manufacturer to provide the installation.) NOTE: During the installation, it is imperative that the installer not deviate from the track-space and track-length dimensions used to manufacture the cover system and that the track and mechanism are installed in a "square" manner. An out-of-square installation would severely impair the cover system's ability to function!

IMPORTANT NOTE: If a safety cover is removed for any reason, it is the sole responsibility of the pool owner to secure the pool area. Pool Cover Specialists® accepts no liability or responsibility for harm or damages caused by a pool area left unsecured.

Pool Cover Specialists®, a Division of Latham Pool Products
Latham Pool Products Corporate Office: 787 Watervleit-Shaker Rd., Latham, NY 12110
Phone: 800-369-5152 // Fax: 801-568-6955 // Email: info@poolcovers.com // Web: www.poolcovers.com





LIMITED WARRANTY: POWERTRAK & MANUALTRAK COVER FABRICS (FIVE-YEAR PRORATA)

WHAT CONDITIONS ARE COVERED?

1. The Manufacturer warrants its fabric against shrinkage to the extent that the cover not be rendered inoperable as a result of “stress” created from a “tight cover.” Subject to the proration formula and exclusions described below, the Manufacturer, upon verification of the defect, agrees, at its option, to either repair or replace the fabric.
2. The Manufacturer warrants its fabric against deterioration to the extent that water not be allowed to penetrate the fabric in sufficient quantity to render the cover inoperable. Subject to the proration formula and exclusions described below, the Manufacturer, upon verification of the defect, agrees, at its option, to either repair or replace the fabric.
3. This Limited Warranty covers claims resulting from faulty workmanship during the installation for a period of ninety days from the date on which the installation was accomplished; however, all claims of faulty installation workmanship must be reported in writing within the ninety-day period and coverage applies only to those installations accomplished by actual employees of the Manufacturer. NOTE: If you subcontract the installation of your cover to someone other than the Manufacturer, you are urged to solicit from that contractor the extent to which the contractor warranties his installation.

HOW DOES THE PRORATION WORK?

1. Although proration for repair or replacement is calculated for thirty-six months (36) from the date of purchase, no deduction for proration will be charged during the first twelve (12) months.
2. The proration will be applied to the cost of a replacement fabric based on the most current retail price list available at the time Limited Warranty coverage is provided.
3. If the cover is shipped to the Manufacturer, it must be shipped by prepaid freight.

WHAT CONDITIONS ARE NOT COVERED?

1. This Limited Warranty excludes incidental or consequential damages as well as fading of the fabric color. Deemed to be the result of operator error, accident, or an “act of god” (i.e., wind or storm damage), all tears or punctures to the fabric or the webbing on the sides of the fabric are excluded from the terms of this Limited Warranty. NOTE: If the thread securing the nylon webbing to the sides of the fabric has disintegrated prematurely (often referred to as “sun rot”), resulting in the thread’s inability to secure webbing to fabric, then, repair (re-sewing the webbing) would be subject to the terms of this Limited Warranty; however, if the thread shows no sign of rotting and has merely been “lacerated” or “torn away” from the fabric, then, damage is deemed not to be the result of defect and repair to the webbing is, therefore, excluded from the terms and conditions of this Limited Warranty.
2. This Limited Warranty excludes the labor to remove or re-install a warranted fabric.
3. This Limited Warranty excludes any damage resulting from failure to follow installation instructions and/or faulty installation workmanship performed by individuals not employed by the Manufacturer (i.e., employees of the independent dealer from whom the fabric was purchased or consumers who self-installed their cover system).
4. All shipping expenses incurred in delivering a fabric to the Manufacturer for repair as well as the shipping expenses incurred in returning a repaired or replaced fabric to the consumer are exempted from the terms of this Limited Warranty.

WHAT CONDITIONS WOULD VOID THE LIMITED WARRANTY?

1. Conditions caused by improper chemical balance, abuse, neglect, improper operation, unreasonable use, or failure to provide reasonable maintenance of fabric, rope, or mechanism as described in the Owner’s Manual would void this Limited Warranty.
2. Failure to pay all charges in accordance with original contract terms would void this Limited Warranty.

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